



## What's covered?

| Component                      | Platinum | Gold |
|--------------------------------|----------|------|
| Engine                         | ✓        | ✓    |
| Gearbox and transmission       | ✓        | ✓    |
| Drive system                   | ✓        | ✓    |
| Clutch                         | ✓        | ✓    |
| Braking system                 | ✓        | ✓    |
| Steering system                | ✓        | ✓    |
| Cooling system                 | ✓        | ✓    |
| Suspension                     | ✓        | ✓    |
| Electrical / electronic parts  | ✓        | ✓    |
| Fuel system                    | ✓        | ✓    |
| Wheel hubs and bearings        | ✓        | ✓    |
| Hybrid & electric vehicles     | ✓        | ✓    |
| Casings                        | ✓        | ✓    |
| Working materials              | ✓        | ✓    |
| Air conditioning               | ✓        | ✓    |
| Ignition system                | ✓        | ✓    |
| Camshaft timing belt / chains  | ✓        | ✓    |
| Flywheel                       | ✓        | ✓    |
| Supercharger                   | ✓        | ✓    |
| Turbocharger                   | ✓        | ✓    |
| In-car entertainment           | ✓        | ✓    |
| Remote key fobs / key cards    | ✓        | ✓    |
| Diagnosis costs                | ✓        | ✓    |
| DPF / catalytic converter      | ✓        | ✗    |
| Battery (exc. EVs and hybrids) | ✓        | ✗    |
| Oil seals and gaskets          | ✓        | ✗    |
| Wear and tear                  | ✓        | ✗    |

## The following features are also included:

| Component                       | Platinum | Gold |
|---------------------------------|----------|------|
| Car hire and vehicle recovery   | ✓        | ✓    |
| Free basic breakdown cover      | ✓        | ✓    |
| European cover                  | ✓        | ✓    |
| Rail fare / hotel accommodation | ✓        | ✓    |



## Part, fault and repair exclusions

- ✗ **Service and consumable items** - including but not limited to brake pads & discs, brake drums, injectors (unless you have our Platinum plan), tyres, bulbs, spark plugs, fuses, brake & clutch friction material, burnt or worn out clutch components, seized brake callipers, any seized components, air con recharging, gaskets (excluding head gaskets), hoses & pipes including blockages, perishable rubber items, oil or fluid leaks (unless you have our Platinum plan), fuel tanks and clearing of fuel lines, connectors, air bags, auxiliary drive belts, hardware i.e. bolts and fixings.
- ✗ **Engine and turbo** - sprockets, burnt valves and valve seats, cracked blocks or cylinder heads, cylinder head skimming or refacing, burnt / carbonised valves or removal of carbon deposits, core plugs, cambelt / timing chain damage if the cambelt / timing chain and associated parts haven't been replaced inline with the manufacturer's recommendations.
- ✗ **Steering** - leaks.
- ✗ **Electrical or electronic items** - heating elements, glow plugs, connectors / terminals, wiring, batteries (unless you have our Platinum plan), software and software updates, reprogramming or adjustments, tracker systems, head up unit display, radio recoding and light units.
- ✗ **Electric / hybrid vehicle** - electric charging cable / socket, wiring and HV cabling, HV battery housing, HV cells / modules and HV battery cooling and venting.
- ✗ **Bodywork and trim** - paintwork, bodywork, chassis, interior, seats, upholstery, fabric roofs, panoramic sunroof, wheels, glass, locks and catches.
- ✗ **Negligence or driver abuse** - i.e. incorrect or insufficient oils or lubricants / fluids and overheating.
- ✗ **Ancillary items** - water ingress, corrosion or oxidation, faulty workmanship or parts, manufacturer recalls, accidental damage to radiator and A/C condenser, exhaust systems, exhaust manifolds, emissions, carbon build-up, repairs to rectify issues such as high oil consumption or poor fuel economy, oil or fluid contamination including staining or misting, sludge / silt or other waste, waste disposal, key blades, sealing materials and compounds.

